New Research and Administrator Perspectives on the Characteristics and experiences of Providers in the Subsidy System; New Jersey's Response

> State Administrator's Management Institute August 1, 2007 Beverly Wellons, State Child Care Administrator

# Description of Child Care Providers Supported by the CCDF

- 90% of licensed/registered providers in NJ accept vouchers
- Providers may choose to charge the difference between the subsidy rate, parent copy fee and their own market rate
- NJ offered an initiative designed to encourage and support informal caregivers to become registered; and provided home visits, enhanced training and technical assistance and free books to promote early literacy

## Description of Child Care Providers Supported by the CCDF

#### continued

- Other projects designed to promote professional development and enhance quality include the Accreditation Facilitation Project, the Directors Academy and CDA and College Scholarships
- Low wages and lack of benefits are a reflection of low subsidy rates; however Abbott contracted centers are required to offer salaries and benefits that are comparable to those offered by the local school district

- NJ's voucher subsidy programs are administered via two separate systems:
  - On Line Management for Economic Goal Achievement (OMEGA); a retrospective payment system
  - Child Care Automated Resource and Eligibility
     System (CARES); a prospective payment system

- Both systems calculate payments based upon 80% level of service
- Providers enter attendance as:
  - P resent
  - A bsent
  - S sick
  - H oliday
  - E mergency

A's are used to reduce the level of service

Recognizing the extent to which providers often offer family supports services, a partnership has been developed to establish a Strengthening Families through Early Care and Education Institute within each county CCR&R to provide training to child care providers on child welfare support systems, identifying and supporting families strengths and working with community resources

 New dispute resolution procedures are being developed for all providers as a result of recent discussions with union representatives